Picasso 8.3
Release Notes

Picasso 8.3 has more than 100 new features.

8.3 includes both digital features and new low-tech features that provide everyday benefits.

Many of the new features are listed below

BOOKING

- In the event of a change of arrival or departure date for a reservation Extras (Manual Event Lines) will be moved to an event, just as package lines are moved by date changes.

- Room types: Press the left mouse button and drag on Sales Notes to add sales notes and colors for several days.

- In Halltime you can see local status; setup, removal, cleaning etc. You can define local status in Hotelsetup> Types. Once the status is defined, you can select local status in the third field on the Local line on the reservation.

- It is now possible in Marketing> Basic> Customers to link guests to each other, such as a family or a company. When you make reservation for one of the guests, you can press FL to retrieve all names and create a name list with the names. NB: Remember to create the space lines first before selecting the guests!

- In Marketing with Multichange you can set optional default emails for confirmations on all customers.

- Setting up new more efficient arrival and welcome listing allows for a new way to sort.

- Improved Hall Day View with DSL and new product listings.

- "Room in room" booking for Hostel bookings.

- Set up contact for booking and a separate contact for the event.

- Extended reservations log. Show log by pressing N under contacts.

- EU Personal Data Regulation 2018, implemented in ver. 8.3 running from February. Be aware that, among other things, you should consider how to obtain permission from existing guests to retain them in the Marketing Guest Book. NB: There are large fines for hotels that do not comply with the EU Regulation!

- Set-up body text and subject for confirmation.

- Updated CRS and series chain reservation; with individual, group and serial booking.

- Automation of e-mail to guests before arrival, on arrival, before departure and after departure. NB: Not released yet.

- Automation of confirmations that are linked to product. NB: Not released yet.

- Confirmations: Different ways to sum up prices: Packages, not included, extra and total.

- Colour codes that follow the new OTA calendar.

- Multichange - Changes of multiple reservations / customers at the same time.

- Move reservations from one day to another by dragging the calendar and moving location and room at the same time.

- New allocation profiles: max room, max stay, max turnover, summer, winter, etc.

- Booking of virtual rooms at external hotels.

- Course admin options for common / separate names lists in rooms and courses.

- Possibility to set how many days at maximum can be booked.

- Automatic product price changes in different periods.

- Possibility to book more than four price periods. Period 4 will be the average price of period 4 onwards.

- Contacts related to several companies.

- New ways to show items on Hall and Days.

- Selected key cards can be used to search for reservations.

- Possible to enter / exclude selected room types on the room number plan.

- New "Extra All Days" for goods for several days can be set up in Hotel Setup.

- When making a reservation, you can create up to 10 TO-DO / tasks with a prepayment request at any time. You can also edit the confirmations so they automatically create the payment URL / link, so when the customer clicks on the link Picasso switches to DIBS payment page.

- Ability to edit the text in Subject.

- Multiple SMS options.

- If you have Welcome digital guestbook, the guest will receive an email the day before arrival and an SMS on arrival with a URL / link to a small mobile website containing everything in your paper guestbook in the room, offers and a menu card (Requires you to have Welcome Guestbook).

- Function for name and address protection is implemented continuously in 8.3.

- Picasso imports reservations from YP Intelligence and Suppra, Saber, Evolutions.

- Sale of breakfast tickets upon creation and check-in, as well as check of availability.

- Different status on different lines of group reservation.

- Translation of multiple fields in confirmations.

- Rules for availability on goods / tables.

- Import name lists via Excel.

- New Editor for Confirmations in Word Style. NB: partly ready.

- Online payment link in confirmations.

REPORTS

- Digitization of reports. Set where, how and who a report will automatically be generated to.

- Automatic reporting to Denmark's statistics.

- Report for Horesta Knowledge Bank.

- Room Count.

- The F&B plan is expanded with several F&B Groups.

- New Statistics Pro Turnover reports based on booked or arrival date.

- Cleaning lists and nationality statistics for hostels.

- If the hotel has Piccoline cleaning system, you can see how long the staff spend on cleaning.

- New Room Number Statistics under Control Button.

MARKETING

- MIS display of staff information, promotional codes, country code, turnover per space, turnover per person. MIS now also has DSL and can generate Digital Reports.

- Possibility of setting guest preferences for room types, numbers and mails. NB: Not released yet.

- Ability to see who is changing customer if multiple people log in at the same time.

- Setup so MIS is calculated continuously throughout the day.

- Multiple email addresses for customers for invoices, confirmations, vouchers, private, promotional messages, etc.

- Confirmations are better protected against viruses.

- Top 20 list of groups and companies where revenue is isolated, i.e. Only companies not linked to groups are displayed.

- Change header on segment, POS, guest type and purpose code.

- Set-up and copy standard course templates in course admin.

- Permanent deletion of segments and transfer of revenue or item to new segment.

CASHIER

- You can have more notes on one bill.

- Norwegian Cashbox certification is complete.

- View event on table booking.

- Printing different bill sizes, eg Log-in bills.

- Set-up box for tablets.

- Rules for prices. An item may have different prices in different periods.

- Different availability of goods at different times.

- View lodging and local sales tax that is deductible for the hotel customers on the hotel bills.

- EU specification of bills.

- Set-up so payment method selects printer.

- Setting up "One click payment" to select a specific payment button, allowing the entire payment to be posted immediately.

- Set-up so in the cash register will fill the entire screen.

- Automatic split of table bills

- Set up menus to post multiple items at the same time, eg: vodka and coke.

- Separate invoice email to customers.

MANAGEMENT

- Set-up of product prices for prepayment e.g. 0%, 30% or 100%.

- Products in foreign currency.

- The product can put the segment or POS on a reservation.

- Pricing of products in several currencies.

- When adding on products it is now possible to copy prices using arrow down and page down.

- Creation of confirmation, split bill and bill type of product.

- Possibility of linking products to each other, so when the price changes on the main product, the price changes at 10%, 20%, 30% linked products.

- On the products page you can set up the allotment.

- Rules for products, prices and availability.

- Debtor system for settlement of accounts receivable and reminder letters.

- Digitization of budget and other reports

- Budget graphs.

- Products in packages depending on room types.

- Picasso can set prices, availability and limitations in YPI and Evolution.

- Setting up user differentials.

- Grid Pricing.

- Restrictions on Rooms.

- Restrictions in Picasso MLOS, CTA, Close, Open. We put prices in Picasso, channels and channel managers

- Alarm system and recognition of reservations that do not check in.

- Booking of foreign currency reservations.

- Pricing of foreign currency reservations.

- You can now view images of Online Extras / Items on Online Gold2+ page 2.

- You can now purchase a feature that allows you to book a campsite number or room number on page 2 of Online Gold2+.

- Possible to book multiple rooms on a reservation.

- Set up of new Online Gold2+ design with offer calendar. NB: Calendar not released.

- Credit card fee.

- Mobile pay.

- New Picasso Mobile2+ design.

- Automatic detection if booking is made from Web or Mobile.

- New online meeting booking system.

- Image sorting box.

- Manage Online and Mobile availability and prices from Picasso OTA channels.

- Booking of climbing courses and tours.

- Opportunity to set up so Online, Mobile and OTA have different creation IDs.

- Now possible to book tours.

- Online payment with gift card.

- Integration to Upsell. When guests have booked a room online, they are offered an upgrade. Read more at www.upsellguru.com

- Integration to unTill POS system with graphical table plan.

- Transfer customers and customer statistics to Super Office / Sitecore.

- Integration to Improve & Loopon Satisfaction Analysis System.

- Integration to Revinate.

- Integration to the Benchmark Alliance.

- New module: Administration system for course enrollments; resource and instructor management integrated with Outlook.

- Online table booking.

- Updated Piccoline Cleaning System for iPod or iPhone.

- New Monet module shows on a big screen at the entrance of the meeting rooms who is occupying the various meeting rooms.

- New interface that allows Navision to open and close for credit in Picasso.

- Integration to SDH Relation Manager.

- Integration to Evolution.

- Integration to YP Intelligence / Yield Planet.

- Integration to DKBS Relation Manager.

- Integration to CARMA Relation Manager.

- Integration to BookingSuite REV max; optimal pricing integrated with Picasso.

- Interface for Mobile Link in Denmark, Sweden and Norway for the collection of guest and company names.

- Integration to Welcome - Digital Guest Book.

- Picasso sends reservations to Revinate, DigitalGuest, Welcome Digital Guest Book, Danhostel CRM, Small Danish hotels CRM, Improve and other rating systems.